

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 10<sup>th</sup> day of December 2019**  
**C.G.No:135/2019-20/ Nellore Circle**  
**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Chairperson**

**Sri. D. Subba Rao**

**Member (Technical)**

**Sri. A. Ramdas**

**Member (Finance)**

**Sri. Dr. R. Surendra Kumar**

**Independent Member**

*Between*

Sri Mylam Kiran,  
S/o. Sreenivasulu,  
Pogathota,  
Chillakuru,  
Nellore -Dist

Complainant

**AND**

1.Assistant Executive Engineer/O/Chilakur  
2.Deputy Executive Enigneer/O/Gudur  
3..Executive Engineer/O/Gudur

Respondents

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**ORDER**

1. Complainant presented a complaint before the Forum regarding rectification of power interruptions to his house.
2. Respondent No.3 submitted his written submission to the Forum wherein he stated that the service of the complainant was inspected and found that his service is lying at a distance of 400 Mts from the LT network. Hence an estimate was prepared and a demand notice was served to the complainant for an amount of Rs.87,065/-. After payment of the requisite amount by the complainant Respondents erected the line on 14.11.2019 resolving the complainant grievance.
3. Complainant when contacted over phone on 04.12.2019 at 2:10 PM by this Forum., he expressed satisfaction for resolving his grievance.

**DESPATCHED**  
DATE 19/12

4. In as much as the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 10<sup>th</sup> December 2019.

Sd/-  
Member (Technical)

Sd/-  
Member (Finance)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.